

PLACE
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Warranty Registration
Metals USA Building Products
1221 Lamar St. Suite 500
Houston, TX 77010



CARE & MAINTENANCE OF COATED ALUMINUM

Cleaning Tips

In addition to their enduring good looks, Metals USA aluminum products are easy to maintain. Airborne pollutants, however, such as emissions from autos and local manufacturing plants, can cause an acidic build-up on any baked enamel product surface. This can easily be removed by periodic cleaning with any household detergent. Simply mix a few teaspoons of dishwashing liquid in a bottle or hose sprayer and apply liberally to all exposed surfaces, then rinse freely.

CAUTION: DO NOT USE ABRASIVE OR SOLVENT-TYPE MATERIALS OR PAINT REMOVER. THOSE MATERIALS MAY SOFTEN OR REMOVE YOUR BAKED ENAMEL FINISH.

To remove mildew: Black spots on the surface of your aluminum product may be caused by mildew. Watch carefully for it, especially on protected surfaces, such as beneath eaves or in patio enclosures. To eliminate mildew, prepare the following solution:

- 1/3 cup detergent (example: Tide)
- 2/3 cup tri-sodium phosphate (example: Soilax)
- 3 quarts of water
- 1 quart 5% sodium hypochlorite (example: Clorox)

Mix ingredients together and apply with sponge or cloth to mildewed areas. Wear protective gloves and avoid skin contact.

CAUTION: GREATER CONCENTRATIONS MAY CAUSE DAMAGE TO THE ALUMINUM FINISH. AVOID SKIN CONTACT. FOLLOW INSTRUCTIONS FOR CLEANING AND RINSING GIVEN ABOVE UNDER "CLEANING TIPS".

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1221 Lamar St. Suite 500
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Signature Series Lattice®
Limited Lifetime Warranty

Limited Lifetime
Product and Labor
Warranty.

Please retain for
your records.



LIMITED LIFETIME WARRANTY

Metals USA Building Products, L.P., Houston, Texas (hereinafter referred to as "Metals USA") warrants that the aluminum components coated with our 70% PVDF Fluoropolymer Coating System used in the Signature Series Lattice (hereinafter referred to as the "Products") manufactured by Metals USA will meet the following standards subject to the limitations and conditions listed herein, for the life of the original property owner

1) Will NOT peel, blister, flake, chip, split, rust or crack, subject to the limitations and conditions listed herein, for the life of the original property owner.

2) Will NOT chalk in excess of ASTM D-4214-89 method D659 number eight (8) rating.

3) Will NOT change color more than five (5.0) Hunter^E units as determined by ASTM method D-2244-93. Color change shall be measured on an exposed painted surface that has been cleaned of surface soils and chalk, and the corresponding values measured on the original or unexposed paint surface. It is understood that fading or color changes may not be uniform on the surface that are equally exposed to the sun and elements.

Steel products are not warranted against rust, and the term crack, as used herein shall not include minute fracturing of the products, which may occur in the proper fabrication of the products. The limited lifetime warranty commences on the completed construction date of the Products on the original purchaser's property. This limited warranty (this "Warranty") remains in effect for as long as the owner(s) of the property to which the Products were originally applied [the "original property owner(s)"] continues to live in and own the property.

In the event that there is more than one Original Property Owner, this warranty will remain in effect as long as one of the original retail purchasers is living in and/or owns the property. This warranty is TRANSFERABLE by the original property owner(s) to a subsequent owner(s) of the property and by any subsequent owner(s) of the property to another subsequent owner(s) of the property. In the event of transfer of this warranty, the warranty period shall be twenty (20) years from the date of the original installation of the Products and shall only apply to manufacturing defects in the Products.

NOTICE, INSPECTION, REMEDIES, PRORATIONS

1) Notice and Inspection

If you suspect or notice manufacturing defect(s) in your Metals USA Products, you must notify Metals USA in writing of the claimed defect(s) within thirty (30) days of the discovery of said defect(s), at the following address: Metals USA Building Products 1221 Lamar St Suite 500 Houston, Tx. 77010, Attention: Warranty Services. This written notification must include a description of the defect(s) (to the best of your ability), the exact address of the installed Products, the work order number, date, and name/address/phone number of the contractor who installed the Products. Metals USA must have a reasonable opportunity to inspect the Products to confirm the defect(s) prior to the commencement of any repairs. Any repairs or attempted repair made before inspection by Metals USA may void the terms of this warranty.

2) Remedies and Prorations

If, after inspection by Metals USA, it is determined that said defect(s) is covered by this warranty, Metals USA shall have one hundred twenty (120) days to deliver to you, refinished, repaired or new Products to remedy the defective Product(s) as follows:

1) During the first ten (10) years of the warranty period, the Products at Metals USA's option, will be refinished, repaired or replaced to remedy any defect at no cost to you other than shipping; and

2) During the next eight (20) years of the warranty period, the Products, at Metals USA's option, will be refinished, repaired or replaced to remedy any defect at no cost to you other than labor and shipping; and

3) From the thirty-first year to the remaining lifetime of the original property owner, (50%) of the original wholesale cost of the material. This shall be the exclusive remedy for any such defect. Metals USA, in any event, shall not be liable for any shipping, labor, (except during the first ten years of warranty period), removal or installation costs to remedy the defective Products. All replacement material is furnished F.O.B. our nearest Service Center.

EXCLUSIONS AND LIMITATIONS

The warranty is strictly limited to the Products outlined herein and shall only apply to products manufactured by Metals USA. Metals USA does not control the installation of its products and cannot be held responsible for consequential damages caused by misapplication or improper installation, or for damage done to the product by you or by third parties, by unreasonable use, by the installer, or by failure to provide necessary and proper maintenance defined herein. **Metals USA does not warrant defects in installation.**

Metals USA's obligations under this warranty shall in no event exceed the original wholesale cost of the originally installed Products found to be defective. Any cost and expenses beyond Metals USA liability hereunder shall be the responsibility of the owners.

This warranty shall not be valid or enforceable unless it is registered with Metals USA within thirty (30) days after completion of the original installation of the product covered hereby and on the registration form attached hereto. If any statement on the registration form shall be false, if any claimed defect shall be false, or if the registration form does not contain the true signature of the property owner, this warranty shall not be valid or enforceable.

Repaired, refinished, restored, or replaced Products supplied by Metals USA to correct the defect(s) will only be warranted for the unexpired portion of the original warranty and shall not be deemed to have been warranted from the date warranty work was performed or complete. Fading or chalking of any painted finish, as well as defects caused by condensation on skylights located above hot tubes, spas or pools are excluded from this warranty. Normal weathering and aging of existing Products will preclude a perfect color-match of repaired, refinished, restored or replaced Products.

Metals USA reserves the right to discontinue and make changes in any of its Products. In the event that Products covered by this warranty are not available, Metals USA shall have the right to substitute Products that in Metals USA discretion are of comparable grade, quality or price. At no time does this warranty confer on the homeowner the right to repairs, refinishing, restoration or replacement, without written notice and agreement by a duly authorized representative of Metals USA. Any such work undertaken by the homeowner shall be for its own account and may result in this warranty becoming null and void.

This limited lifetime warranty only applies to Products erected within the United States and Canada, which have been exposed to normal weather and atmospheric conditions. It does not apply to any failure or defects caused as a result of acts of God, war, fire, other accidents or casualty, vandalism, radiation, falling objects, external forces, explosions, riots, civil commotion, harmful fumes, blowing sand, dust particles, hail stone, salt spray due to proximity to the seacoast, chemical spray in the community where the Products are installed, pressure washing chemicals, and damage as a result of walking over the Products.

Metals USA is providing this limited lifetime warranty under the provisions of the Magnuson-Moss Federal Warranty Act; Metals USA can not and shall not be liable to you for breach of any other written or oral express warranties, such as those, if any, given by sales representatives, dealers, contractors, or installers of Metals USA Products. No other person is authorized to offer any other warranty, or assume any other liabilities on behalf of Metals USA.

ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS-FOR-PURPOSE ARE LIMITED IN TIME TO THE DURATION OF THIS EXPRESS WARRANTY. METALS USA SHALL NOT BE LIABLE TO YOU FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS, WRITTEN, ORAL OR IMPLIED WARRANTY ON ITS PRODUCTS.

Your EXCLUSIVE REMEDY shall be repair, refinishing, restoration or replacement only on the terms stated in this warranty; any claims do not extend the duration of this warranty.

LEGAL RIGHTS

Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which may vary from state to state.

METALS USA LIMITED LIFETIME WARRANTY REGISTRATION CERTIFICATE

Please complete and return this certificate within thirty (30) days of completion of installation. I hereby certify that I am the original retail purchaser of the installation described on this certificate, that it has been supplied as ordered, has been properly installed, and functions satisfactorily.

Name of Purchaser (print) _____
Signature of Purchaser _____
Street Address (where installed) _____
City/State (where installed) _____
Description of Product Installed _____
Dealer's Name _____
Dealer's Address/City/State _____
Installation Completion Date _____ Work Order or Invoice # _____
Dealer's Signature _____

QUESTIONNAIRE

This information will not be sold or distributed to other parties.

1. How long have you lived in your current home?
____ Less than 2 years ____ 2-4 years ____
____ 5-10 years ____ More than 10 years
2. What is your age?
____ 18-29 ____ 30-39 ____ 40-49 ____ 50-59 ____ 60+
____ \$20-39K ____ \$40-59K ____ \$60-79K ____ \$80-99K ____ \$100K+
3. What is your combined household income?
____ \$20-39K ____ \$40-59K ____ \$60-79K ____ \$80-99K ____ \$100K+
4. Where did you first see or hear about this product?

5. What are your favorite hobbies?
